

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011

Date filed: 01/17/2011

Name of company(s) covered by this certification: TCO Network, Inc

Form 499 Filer ID: 821294

Name of signatory: William Linsmeier

Title of signatory: President

I, William Linsmeier, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules [statement attached].

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed





## **CPNI Operating Procedures**

Customer information; calling patterns, including any listing of the telephone or other access numbers called by the subscriber, credit and other personal financial information, the services that the subscriber purchases from the TCO Network, Inc., a subscriber's name, address and telephone number; are available only to our customers individually after proper verification. Verification includes a request for name, telephone number, account number, and address.

No information is provided to any third party whatsoever.

TCO Network, Inc. primarily provides commercial service. Any residential service would be adjunct to the commercial customer.